**Importance of service by trained technicians using genuine Apple displays**

Replacements not performed by Apple, authorized service providers, or certified technicians might not follow proper safety and repair procedures and could result in improper function or issues with display quality or safety.

A non-genuine display might cause compatibility or performance issues. If a repairer uses non-genuine display parts the following issues may occur:

Multi-Touch issues

* Multi-Touch might not respond on parts of the screen
* Degraded Multi-Touch performance, such as missed screen touches or touches not registering in the right location
* Touches might unexpectedly register during a phone call
* Display might not turn off during phone calls
* Accidental edge or palm touches might register

Display brightness and colour issues

* True Tone display doesn't function correctly
* Lost or degraded function of the ambient light sensor, causing the screen to dim or brighten incorrectly
* Incorrect display colour calibration, such as the display to appearing too yellow or blue
* Display isn't uniformly bright
* Lower maximum brightness
* Unintentional battery drain

After a display replacement is completed, your device will be put through a full suite of tests to verify the function of the device.

All information is summarised from Apple Support Article HT210321 the full article can be found here <https://support.apple.com/en-us/HT210321>